BUILDING LOYALTY OVER TIME

## 

HOWTOFASCINATE

DISCOVERED BY SALLY HOGSHEAD

# ARE YOU TRUST? you build relationships through dependability.

## WHO YOU ARE

STABLE • DEPENDABLE • FAMILIAR

### HOW TO USE TRUST

- Do what you say, say what you do
- Avoid surprises
- Repeat and retell your story

#### WHATWILLHAPPEN

- By fascinating with trust, you will preserve connections
- You will reassure others in a chaotic world
- You will build lasting respect

#### COMBINE TRUST WITH

- INNOVATION: to tweak traditions
- PASSION: to sustain attraction
- POWER: to reinforce a strong message
- PRESTIGE: to uphold enduring values
- MYSTIQUE: to maintain privacy
- ALERT: to motivate instant action

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